



## Lifeguard & Swim Instructor Online Job Ad

The Lifeguards & Swim Instructors are enthusiastic, water loving people who are incredibly attentive and are zealous about upholding a quality Lifesaving Society aquatics program for the members of Altea Active and our community. They are inspired to share their technical knowledge with their clients in an effective, safe, and progressive style. They maintain safety rules, monitor the water for danger, prevent and respond to emergencies. They also maintain records of incidents that occur at the pool.

They create a clean, safe, and educational environment for all participants in their program. They have a passion for being creative by developing play-based, age-appropriate activities and lessons while ensuring overall health, safety, and the well-being of all participants in their care. Lifeguards & Swim Instructor may also determine when bodies of water need to be closed to swimmers.

These exuberant folks have communication superpowers as they quickly create rapport with children and parents while being mindful and respectful of individual differences. They offer a positive, welcoming environment that delivers fun, enriching and socially engaging activities that stimulate their clients while providing programs to help their clients achieve their aquatic goals. These problem solvers, plan and carry out lessons and activities that are in harmony with the centre's philosophy. They observe their client's progression in order to expand growth and development.

**This job might be for you if you have the following talents & spirit:**

- ★ **You're Friendly:** You're a people person and can easily cultivate positive client relations and retention. You have a friendly and welcoming personality.
- ★ **You Have a Positive Attitude:** You're always upbeat, energetic and have a positive attitude
- ★ **You Have the Technical Knowledge:** You've got the badge to prove your technical knowledge about the Canadian Red Cross Program
- ★ **You have communication superpowers:** and are a good listener and speaker to help customers and employees understand your direction and recommendations.
- ★ **You're Customer Service Orientated:** You have a knack for customer service and can handle member questions and concerns in a professional manner. You listen and respond effectively to customer questions and resolves customer problems to the customer's satisfaction.
- ★ **You're A Team Player:** You actively participate and foster an environment that sustains a collaborative approach to working with others. You're a team player who thrives in a collaborative environment.
- ★ **You're Cool Under Pressure:** You're cool, calm, and collected in pressured situations. You're cool, calm, collected and respond appropriately in emergency situations

- ★ **You're Efficient:** You're on the ball and move at a fast pace and have great physical stamina as many of your working hours will be standing, bending, and moving, which requires good physical stamina and fitness.
- ★ **You're Motivated & Driven:** You're motivated and driven. You take initiative. You identify opportunities and issues, and proactively acts and follows through on work activities to resolve them. You're going to take ownership of the time you spend with us and truly make a difference.

**As a Lifeguard/Swim Instructor, a typical day might include the following:**

- "Check Members In" during family swim
- Opening and closing the swimming areas such as attaching guides and guards, and checking water condition before the pool opens to swimmers
- Take steps to close the swimming area if they determine that conditions are hazardous to swimmers
- Cleaning up walkways around a pool, adding chemicals according to safety guidelines, cleaning and tidying the pool deck before/after each lesson
- Maintaining proper supervision over pool and guest behaviour (scanning, roaming, enforcing rules)
- Taking necessary steps to rescue a struggling swimmer
- Organize and plan swim lessons that are age-appropriate
- Maintaining control and safety over class
- Handling member questions and concerns
- Filling out worksheets (attendance, progress)
- Properly filled out report cards ready to be handed out the last day of swimming lessons

**To land this role you need to have:**

- Current Swim for Life Instructor (LSI) and National Lifeguard (NL) certifications
- All certifications must be maintained throughout employment
- Proof of certifications must be provided prior to commencing
- All team members must have current CPR/First Aid certification prior to start date and must be maintained throughout employment
- A recent Criminal Background Check prior to commencement of training and/or work.

**Perks of this position include:**

- ★ Year-round work opportunity
- ★ Complimentary individual membership
- ★ A competitive wage
- ★ Group Health Benefits
- ★ Maternity/Paternity top up
- ★ Team Member Perks
- ★ Complete training and development package
- ★ Working alongside great people in a culture that fosters empowerment
- ★ Career-defining growth and development opportunities

In your cover letter, please include an explanation of why your experience is specifically relevant to this role at Altea Active. We want to see your personal style - what makes you tick and why you think your next opportunity is with us.

*PLEASE NOTE: The purpose of this job advertisement is to provide you with a glimpse into the full responsibilities. It is not a complete explanation of duties, responsibilities, or requirements. We are an equal opportunity employer and believes in treating everyone fairly regardless of race, colour, religion, sex, sexual orientation, gender identity, national origin, age, disability, protected veterans' status or any other legally protected factors. We consider all qualified applicants for employment and upon request will provide accommodations to candidates taking part in the selection process.*

We thank you for your interest; however, only candidates selected for an interview will be contacted.